



TENOVA ENERGY (PTY) LTD

**ELECTRONIC COMMUNICATIONS /
COMPANY INFORMATION NOTICE**

Corporate and electronic-transaction disclosures for the Tenova Energy website

Registration No. 2026/007850/07

17 Zasm Ave, Emgwenya, Mpumalanga 1195, South Africa

PO Box 204, Emgwenya, Mpumalanga 1195, South Africa

Email: info@tenova.energy

Website: <https://www.tenova.energy>

Effective date / Last updated: 26 September 2026

IMPORTANT SCOPE NOTE

This Notice is drafted for Tenova Energy's present corporate and informational website. If the Website begins concluding online sales or other consumer electronic transactions, the transaction-specific disclosures identified in section 7 must be completed at the point of transaction.

1. PURPOSE AND STATUS OF THIS NOTICE

- 1.1** This Electronic Communications / Company Information Notice ("Notice") provides corporate, contact and electronic-communications information concerning Tenova Energy (Pty) Ltd ("Tenova Energy", "we", "us" or "our").
- 1.2** The Notice is intended to support transparent electronic dealings with Website users and, where applicable, disclosures required when a supplier offers goods or services by way of an electronic transaction under the Electronic Communications and Transactions Act 25 of 2002 (ECTA).
- 1.3** This Notice must be read with the Website Terms & Conditions, Privacy Policy, Cookie Policy, Investor & Financial Disclaimer and PAIA Manual.
- 1.4** The Website is presently intended primarily to provide corporate, project, technology and investor information. Publication of this Notice does not mean that every provision governing an online sale currently applies to the Website.

2. LEGAL IDENTITY

- 2.1** Registered name: Tenova Energy (Pty) Ltd.
- 2.2** Registration number: 2026/007850/07.
- 2.3** Legal form: Private company incorporated in the Republic of South Africa.
- 2.4** Country / place of registration: Republic of South Africa.
- 2.5** The names of directors and other office bearers should be kept current in the Company's statutory records and disclosed on the Website where required for a particular electronic transaction.
- 2.6** Nothing on the Website authorises a person to represent that Tenova Energy is a partnership, public company, financial institution or other form of entity unless expressly stated in an authorised document.

3. CONTACT AND SERVICE DETAILS

Physical address	17 Zasm Ave, Emgwenya, Mpumalanga 1195, South Africa
Postal address	PO Box 204, Emgwenya, Mpumalanga 1195, South Africa
Website	https://www.tenova.energy
Email	info@tenova.energy
Telephone	+27 76 792 1852
Address for legal service	17 Zasm Ave, Emgwenya, Mpumalanga 1195, South Africa

- 3.1** Electronic enquiries should be directed to info@tenova.energy unless a specific transaction or document provides another contact address.
- 3.2** Tenova Energy may update its contact details from time to time. The details published on the Website should be kept consistent with the Company's current corporate records.

4. ELECTRONIC COMMUNICATIONS

- 4.1** A communication sent to Tenova Energy by email, website form or other electronic means may constitute a data message for purposes of ECTA.
- 4.2** An automated acknowledgement, delivery notification or website confirmation merely confirms technical receipt where applicable and does not, by itself, constitute acceptance of a proposal, offer, investment, order, project, financing arrangement or other contractual commitment.
- 4.3** A binding commitment on behalf of Tenova Energy arises only where the communication or agreement is made or approved by a person with the necessary authority and all applicable legal and contractual formalities have been satisfied.
- 4.4** Users are responsible for ensuring that the electronic contact details they provide are accurate and capable of receiving communications.
- 4.5** Where a separate written agreement contains provisions governing notices, signature, dispatch, receipt or electronic communications, those provisions will govern the relevant contractual relationship.

5. ELECTRONIC SIGNATURES AND DATA MESSAGES

- 5.1** Tenova Energy recognises that ECTA gives legal recognition to data messages and provides a framework for electronic communications and transactions.
- 5.2** The fact that a document or communication is in electronic form does not, by itself, determine whether it creates a binding agreement. Authority, intention, statutory formalities and the terms of the relevant transaction remain relevant.
- 5.3** Where a law or agreement requires a particular form of electronic signature, Tenova Energy may require the appropriate signature method before accepting the document.

5.4 Tenova Energy may retain electronic communications and transaction records where reasonably necessary for contractual, legal, regulatory, security, evidential or business purposes, subject to its Privacy Policy and applicable retention requirements.

6. WEBSITE INFORMATION AND CORPORATE COMMUNICATIONS

- 6.1** Information published on the Website is general corporate and informational content unless expressly stated otherwise.
- 6.2** Website content may include descriptions of Tenova Energy's technology, end-of-life tyre processing, circular-economy activities, projects, development plans, environmental information, commercialisation activities and investor information.
- 6.3** Website content does not create a binding quotation, warranty, technical guarantee, funding commitment, investment offer or contractual obligation merely because it is published online.
- 6.4** Investor-facing information is subject to the Tenova Energy Investor & Financial Disclaimer.
- 6.5** Tenova Energy may update, correct or withdraw Website information as circumstances, projects, technology, commercial arrangements or legal requirements change.

7. INFORMATION REQUIRED IF GOODS OR SERVICES ARE OFFERED ELECTRONICALLY

- 7.1** If Tenova Energy offers goods or services for sale, hire or exchange through an electronic transaction to which ECTA's consumer provisions apply, the relevant Website or transaction page should make the legally required supplier and transaction information available before the consumer concludes the transaction.
- 7.2** Depending on the transaction and applicable law, this information may include:
- 7.3** Tenova Energy's full name, legal status, registration number, place of registration and applicable office-bearer information;
- 7.4** physical address, telephone number, Website address, email address and address for service of legal documents;
- 7.5** membership of any applicable self-regulatory or accreditation body and relevant code of conduct, if any;
- 7.6** a sufficient description of the main characteristics of the goods or services;
- 7.7** the full price, including applicable taxes, transport and other fees or costs;
- 7.8** the manner of payment;
- 7.9** the transaction terms and applicable guarantees, together with a means to access, store and reproduce those terms electronically;
- 7.10** the time within which goods will be dispatched or delivered or services rendered;
- 7.11** the manner and period for accessing and maintaining a full record of the transaction;
- 7.12** the applicable return, exchange and refund policy;
- 7.13** any applicable alternative dispute-resolution code;
- 7.14** the security procedures and privacy policy relevant to payment and personal information;
- 7.15** where appropriate, the minimum duration of an ongoing or recurring agreement; and
- 7.16** applicable statutory cooling-off or cancellation rights.
- 7.17** The exact disclosure requirements must be checked against the transaction as actually implemented. This Notice should not be used as a substitute for transaction-specific terms where online sales or services are introduced.

8. OPPORTUNITY TO REVIEW AN ELECTRONIC TRANSACTION

- 8.1** Where required by ECTA, an electronic transaction process should allow a consumer to review the entire electronic transaction, correct mistakes and withdraw before finally placing an order.
- 8.2** If Tenova Energy introduces an online checkout, subscription or payment process, the user interface and transaction terms should be reviewed for compliance before launch.

9. PRICING, PAYMENT AND TAX INFORMATION

- 9.1** The Website does not presently represent that a general Website enquiry constitutes an order or payment obligation.
- 9.2** If prices are published for goods or services, Tenova Energy should clearly state the currency, whether VAT or other taxes are included, and any additional delivery, transaction or other charges.
- 9.3** If Tenova Energy becomes or is a registered VAT vendor in relation to a relevant supply, VAT information and tax invoices must comply with the Value-Added Tax Act 89 of 1991 and applicable SARS requirements.
- 9.4** Payment methods, payment providers, refund terms and payment-security information should only be published once the actual payment process and providers have been confirmed.

10. PRIVACY AND SECURITY

- 10.1** Personal information submitted through the Website or electronic communications is processed in accordance with the Tenova Energy Privacy Policy and applicable law, including POPIA.
- 10.2** Cookie and tracking technologies are addressed in the Tenova Energy Cookie Policy.
- 10.3** Tenova Energy will take appropriate and reasonable technical and organisational measures to safeguard personal information under its control, but no internet communication method can be guaranteed to be completely secure.
- 10.4** Users should avoid transmitting highly sensitive or confidential information through ordinary email unless an appropriate secure channel or confidentiality arrangement has been established.

11. DIRECT MARKETING AND COMMERCIAL COMMUNICATIONS

- 11.1** Tenova Energy will manage unsolicited electronic direct marketing in accordance with applicable law, including section 69 of POPIA.
- 11.2** A person receiving an electronic marketing communication from Tenova Energy should be provided with the legally required ability to object or unsubscribe where applicable.
- 11.3** An operational, contractual, security or service communication is not necessarily a marketing communication merely because it is sent electronically.

12. INTELLECTUAL PROPERTY IN ELECTRONIC MATERIAL

- 12.1** Electronic documents, Website content, presentations, graphics, photographs, videos, designs and other material distributed by Tenova Energy remain subject to applicable copyright, trademark, confidentiality and other intellectual-property rights.
- 12.2** Electronic transmission of material does not grant the recipient ownership or a licence beyond any permission expressly provided by Tenova Energy or applicable law.
- 12.3** Confidential electronic material may not be forwarded, reproduced or disclosed contrary to an applicable confidentiality obligation.

13. THIRD-PARTY SERVICES AND LINKS

- 13.1** The Website may link to or use third-party hosting, communication, analytics, video, mapping, payment, verification or other technology services.
- 13.2** The presence of a third-party link does not by itself constitute endorsement or create a contractual relationship between the user and Tenova Energy concerning the third party's services.
- 13.3** Where a third-party provider participates in an actual transaction, its role and applicable terms should be identified at the appropriate stage.

14. CONSUMER RIGHTS

- 14.1** Nothing in this Notice is intended to waive, restrict or exclude a consumer right that cannot lawfully be waived under ECTA, the Consumer Protection Act 68 of 2008 or other applicable law.
- 14.2** Where a transaction is subject to statutory cooling-off, cancellation, disclosure, refund or other consumer rights, the transaction-specific terms must reflect those rights.
- 14.3** The applicability of consumer-protection provisions depends on the nature of the transaction and the parties involved.

15. COMPLAINTS AND ENQUIRIES

- 15.1** Website, company-information or electronic-communications enquiries may be sent to info@tenova.energy.
- 15.2** Privacy requests or complaints are handled under the Privacy Policy and POPIA procedures.
- 15.3** Access-to-information requests are handled under the Tenova Energy PAIA Manual.
- 15.4** Transaction-specific complaints should be directed to the contact identified in the applicable agreement or transaction terms.

16. CHANGES TO THIS NOTICE

- 16.1** Tenova Energy may update this Notice when its contact information, Website functionality, electronic transaction processes or legal requirements change.
- 16.2** The current version should be published on the Website with its effective or last-updated date.
- 16.3** Material transaction-specific changes will be communicated where required by law or contract.

17. GOVERNING LAW

- 17.1** This Notice and the Website's electronic communications framework are governed by the laws of the Republic of South Africa.

17.2 Nothing in this clause limits any mandatory statutory forum, consumer remedy, regulator jurisdiction or court right available under applicable law.

APPENDIX A - SHORT WEBSITE COMPANY INFORMATION NOTICE

Tenova Energy (Pty) Ltd | Registration No. 2026/007850/07 | Private company incorporated in South Africa | Physical and legal-service address: 17 Zasm Ave, Emgwenya, Mpumalanga 1195, South Africa | Postal address: PO Box 204, Emgwenya, Mpumalanga 1195 | Email: info@tenova.energy | Website: <https://www.tenova.energy>. Information on this website is general corporate information unless expressly stated otherwise. An electronic enquiry or automated acknowledgement does not by itself create a binding contract, investment commitment or transaction.

APPENDIX B - WEBSITE FOOTER VERSION

Tenova Energy (Pty) Ltd | Reg. No. 2026/007850/07 | South Africa | 17 Zasm Ave, Emgwenya, Mpumalanga 1195 | info@tenova.energy

APPENDIX C - IMPLEMENTATION CHECKLIST

1. Insert and verify Tenova Energy's public telephone number before publication.
2. Confirm the current directors / office bearers and determine where ECTA section 43 requires their disclosure if the website becomes transactional.
3. Keep the physical address and address for service consistent with current corporate records.
4. If online sales or paid services are introduced, complete every applicable section 43 supplier and transaction disclosure on the transaction page.
5. Provide users with the legally required review, correction and withdrawal opportunity before an electronic order is finally placed where ECTA requires it.
6. Confirm actual prices, VAT status, payment provider, refund policy, delivery/performance terms and security procedures before publishing transactional wording.
7. Keep the Privacy Policy, Cookie Policy, Website Terms & Conditions, PAIA Manual and Investor & Financial Disclaimer linked from the Legal section of the website.
8. Do not describe a proposal, investor enquiry, website form or automated acknowledgement as a binding agreement unless the actual contracting process supports that result.
9. Review this Notice whenever Tenova Energy adds e-commerce, subscriptions, online payments, investment subscriptions or other transactional functionality.

APPENDIX D - LEGAL BASIS NOTE

This Notice is prepared for a South African corporate website with particular reference to the Electronic Communications and Transactions Act 25 of 2002, including the supplier-information framework applicable to certain electronic consumer transactions, together with POPIA and the Consumer Protection Act where applicable. It is not a substitute for transaction-specific terms. If Tenova Energy begins selling goods or services online or accepting investments electronically, the actual transaction flow and disclosures should be legally reviewed before launch.